Performance dashboards:

Bangalore: Bengaluru Metro (mobilytics.in)

Boston Performance dashboard: MBTA Performance Dashboard (mbtabackontrack.com)

TfL reports:

Customer service and operational performance: https://content.tfl.gov.uk/customer-service-and-operational-performance-report-2018-19-q4.pdf

Bus user survey: https://content.tfl.gov.uk/tfl-bus-users-survey.pdf

Singapore Satisfaction:

https://www.ptc.gov.sg/newsroom/news-releases/newsroom-view/commuters-continued-to-be-satisfied-with-public-transport-in-2021

Agency: https://www.suss.edu.sg/about-suss/centres/centre-for-applied-research/lta-customer-satisfaction-survey

National Access Points for data sharing:

EU Legislation: National Access Points (europa.eu)

France National Access points: National Access Point for transport open data

Indian Urban Data Exchange: IUDX | Indian Urban Data Exchange